



ProfitStars Introduces Customer Payment Portal

Banks offer non-profits and small businesses the ability to accept online payments or donations

MONETT, Mo., Feb. 3, 2011 /PRNewswire/ -- Jack Henry & Associates, Inc. (Nasdaq: JKHY), a leading provider of computer systems and electronic payment solutions primarily for financial services organizations, today announced that its ProfitStars® division has introduced the Customer Payment Portal, a solution that offers small businesses and non-profit organizations the ability to accept online payments or donations with ease.

Customer Payment Portal makes it easy for small businesses, non-profits, and other organizations to accept online payments or donations. This new solution is ideal for organizations that do not have access to, or the need for, shopping cart functionality but want to enhance their online revenue stream or donations. The portal offers a unique URL address that is linked from the company's website and accepts payments or donations. This payment portal can be customized for each business, and does not require the company to store sensitive transaction information in its own system. The Customer Payment Portal is appealing to many organizations because there is a minimal amount of technical work required for system setup.

According to Nancy O'Shields, vice president of Aurora, Co.-based Citywide Banks, "Many of our property management companies have been asking for a solution like the Customer Payment Portal since Check 21 went into affect more than seven years ago. Citywide Banks is committed to working side-by-side with local businesses so they can grow and the ability to accept online payments furthers that goal."

Mercantile Bank of Michigan, a \$1.6 billion institution based in Grand Rapids, is currently offering the Customer Payment Portal to its non-profit customers, with plans to provide it to for-profit companies in the near future. The bank has a large number of non-profit clients already leveraging online solutions such as ACH and Internet banking for payroll. In looking for a Web-based payments option for donors, they found the right solution at ProfitStars.

Kyle Kunnen, vice president and operations manager at Mercantile Bank, said, "Churches and non-profits look to us as the expert in payments to provide the most efficient, effective options for their banking needs. The Customer Payment Portal meets a strong market demand for an easily deployable, brandable payments solution. ProfitStars has provided us with innovative, timely solutions for consumer and business capture, making us a leader in the area, and now we look forward to doing the same with online payments."

The portal can be configured to accept single or recurring payments from checking/savings accounts, as well as credit card transactions. A wide variety of small- and mid-size businesses are ideal candidates for the Customer Payment Portal, including faith-based and charitable organizations, daycare centers, utilities, property management companies, municipalities, and homeowners associations.

David Foss, president of ProfitStars, commented, "Online payments is an imperative payment channel for consumers today, and businesses need this option for quick, efficient payments and added customer convenience. The Customer Payment Portal enables businesses to easily add this functionality to their online presence. It is a must-have for any business not already offering online payments, and a strong customer retention tool for financial institutions."

About ProfitStars

ProfitStars, a division of Jack Henry & Associates, Inc., provides best-of-breed solutions that improve the performance of financial institutions of all asset sizes and charters, and diverse corporate entities. These solutions facilitate revenue and growth, risk mitigation and control, and cost control; and complement virtually any core information processing platform. Additional information is available at www.profitstars.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc. (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,200 customers nationwide, and are marketed and supported through four primary brands. **Jack Henry Banking**™ supports banks ranging from de novo to mid-tier institutions with information processing solutions. **Symitar**™ is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars** provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and

contain costs. **iPay Technologies** operates as a leading electronic bill pay provider supporting banks and credit unions with turnkey, highly configurable retail and small business electronic payment platforms. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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