



November 20, 2013

## Visions Federal Credit Union Selects ProfitStars' ImageCenter

**- Fully integrated teller image capture solution provides credit union with enhanced efficiencies and security while improving member service -**

MONETT, Mo., Nov. 20, 2013 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [ProfitStars®](#) division today announced that Endicott, N.Y.-based Visions Federal Credit Union has selected ImageCenter™ as its teller image capture solution.

The \$3.2 billion credit union has been processing on the Symitar® Episys® core system for 16 years and recently began looking for ways to create new efficiencies at its teller lines. ImageCenter's full integration with Episys has enabled the credit union to reduce manual processes, optimize image exchange technologies, and enhance security while improving member service and convenience.

According to Cynthia Schroeder, vice president and chief information officer at Visions Federal Credit Union, "As a long-time ProfitStars client, we knew that we were in good hands when we expressed a need for an automated teller solution that would support our growth and service goals. ImageCenter expedites our handling of paper checks, meaning significant time and cost savings. We have also dramatically improved service quality by offering members shorter wait times, real-time transaction information, and faster resolution to questions and issues."

ImageCenter is ProfitStars' comprehensive image capture solution that electronically processes all transaction types for financial institutions. The system leverages integrated modules that operate as the collection point for transactions originating from multiple channels, including teller stations, branches, and image-based and conventional ATMs. ImageCenter accepts data and image input files from multiple sources, including third-party providers, in a variety of formats. ImageCenter supports five capture methods: teller, branch, central, image ATM, and remote deposit.

According to David Foss, president of ProfitStars, "ImageCenter supports more productive, profitable and secure check processing at the teller line, and we are pleased to see Visions Federal Credit Union realize its immediate impact. Interactive teller capture continues to be important to financial institutions that are looking to gain teller efficiencies and improve service quality, and our ImageCenter solution is backed by nearly 20 years of development, experience, and enhancements."

### About ProfitStars

As a diverse, global division of Jack Henry & Associates, ProfitStars combines JHA's solid technology background with the latest breakthroughs in five performance-boosting solution groups — financial performance, imaging and payments processing, information security and risk management, retail delivery, and online and mobile. Explore the power of ProfitStars-enhanced performance at [www.profitstars.com](http://www.profitstars.com).

### About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community to mid-tier institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides best-of-breed solutions that enhance the performance of domestic and international financial institutions of all asset sizes and charters using any core processing system, as well as diverse corporate entities. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com).

*Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other*

*factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.*

JKHY-PS

SOURCE Jack Henry & Associates, Inc.

News Provided by Acquire Media