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Andrews Federal Credit Union Completes Successful Conversion to Symitar Core System

- \$1 billion credit union installs Episys in-house and realizes immediate improvements in its business fundamentals -

MONETT, Mo., April 1, 2014 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ: JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar®](#) division today announced that Maryland-based [Andrews Federal Credit Union](#), which has more than \$1 billion in assets, has completed the in-house installation of the [Episys®](#) core system.

Andrews Federal Credit Union selected Episys to support its growth plans and long-term business objectives. It chose Symitar as its primary technology partner based on the company's sophisticated product offering, reputation, proven track record with successful conversions, ongoing product evolution, and strong history of third-party solution integration. It selected Episys to create material operational efficiencies for the front and back office, deliver innovative financial products and services, and provide an exceptional member service experience.

Andrews Federal Credit Union president and CEO, Jim Hayes, commented, "Episys is a comprehensive, proven core platform that improves the very fundamentals of our business. We've been on Episys for six months and we've already seen the benefits of its broad functionality and extensive customization capabilities. The added efficiencies enable us to provide better member service. We are committed to giving our members the products and services they need to achieve their financial goals."

David Perkins, chief information officer at Andrews Federal Credit Union, reported, "Episys has delivered on our expectations. The technology platform will allow us to adapt to the changing financial environment and be responsive to the growing financial needs of our global membership. The move to Episys and its implementation is an important milestone for our credit union."

According to Ted Bilke, president of Symitar, "This progressive credit union clearly respects the role technology plays in its ongoing progress and performance, and the member experience it provides. It is rewarding to help each of our credit union clients leverage Episys, its deep functionality, and virtually unlimited customization opportunities to support unique requirements and evolving business strategies. We expect Andrews Federal Credit Union will continue to realize strong returns on its investment in Episys. We look forward to a long-term partnership with this organization and welcome every opportunity to help it maximize the enterprise-wide operating efficiencies and process improvements Episys can deliver."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community to mid-tier institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides best-of-breed solutions that enhance the performance of domestic and international financial institutions of all asset sizes and charters using any core processing system, as well as diverse corporate entities. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other

factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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