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FirstBank Selects Jack Henry Banking

- SilverLake System supports market expansion, advances customer service -

MONETT, Mo., Oct. 6, 2015 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Jack Henry Banking](#)[®] division announced today that [FirstBank](#) has selected the [SilverLake System](#)[®] to provide enterprise-wide automation. The Nashville, Tenn.-based bank will implement SilverLake through [JHA OutLink Processing Services](#)[™] (JHA OPS), Jack Henry Banking's outsourced offering.

The \$2.9 billion bank recently achieved significant growth in the Nashville and Middle Tennessee markets, and completed the acquisition of a \$300 million bank in the Chattanooga, TN-GA Metropolitan Statistical Area. To support its continued growth, FirstBank required a more sophisticated core system to improve scalability and efficiency while managing risk and regulatory requirements. FirstBank was also in need of a technology partner to help coordinate its recent acquisition and bring together a larger staff under a consistent operating environment.

Jack Henry Banking's SilverLake System offers FirstBank the integrated technology that it needs to carry out an evolving market strategy and readily adapt to banking trends as they occur. It enables cross-channel product delivery and simplifies integrations to ancillary solutions. With the SilverLake System, FirstBank arms its local, qualified bankers with the right tools to do their job and improve customer service at every touchpoint.

Wade Peery, director of operations and technology at FirstBank, said, "We understand our customers want access to the financial products and services offered at larger banks with the same community bank feel to which they are accustomed. The SilverLake System provides us with the technology to deliver just that. We take pride in hiring the best local bankers, and Jack Henry Banking will provide us with the infrastructure to competitively serve our customers."

He added, "Jack Henry Banking worked hard for our business and was dedicated to understanding our strategic direction throughout the process."

Stan Viner, general manager of sales for Jack Henry Banking, said, "The banks that choose to deploy the SilverLake System are not in the market for a basic core system, but instead a distinct platform designed to facilitate growth. Our technology is just as dynamic as the trends that shape this industry, helping our clients adapt to changes while sustaining high levels of performance."

About Jack Henry Banking

Jack Henry Banking, a division of Jack Henry & Associates, Inc., is a leading provider of integrated computer systems for banks ranging from de novo to multi-billion dollar institutions. Jack Henry Banking currently serves more than 1,300 banks as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.jackhenrybanking.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.[®] (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its solutions serve almost 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking**[®] supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar**[®] is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars**[®] provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other

factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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